

# Thalita dos Reis

Kulmerweg 14B 5603 Staufen

+41 76 566 49 21 dosreistha@gmail.com 11.02.1995 Brazilian B Permit, in Switzerland since 10.2022

Skills

- Communication
- Teamwork
- Problem-Solving
- Adaptability
- Leadership
- Creativity

# **Experience**

#### Service & Bartender, Marinara AG

06.2024 - 11.2024, Zürich CH

- Delivered high-quality service in both team and independent roles.
- Excelled in high-pressure environments, ensuring efficiency during peak periods.
- Maintained accuracy in order taking, delivery, and payment processing.

# Service, Rhyschänzli Gruppe

07.2023 - 06.2024, Basel CH

- Managed reservations, delivered attentive service, and trained new staff to ensure a high-quality guest experience.

#### Bartender, The Irish Pub Company Basel AG

06.2023 - 07.2023, Basel CH

Provided excellent customer service, mixed drinks, and managed cash and POS transactions.

#### **Education**

11.2022 - 05.2023

- Ironhack Certified Full-Stack Web Developer qualification.
- ECAP Certified German Course qualification.

#### Travel, Career Break

04.2022 - 10.2022

 Travelled through Asia and Europe, enhancing my communication, problemsolving, and adaptability skills.

# Service Manager, Mr. Robinson Bar

05.2021 - 03.2022, Barcelona ES

 Managed a team, fostering a positive work environment and conducting training to enhance performance and service quality.

#### Duty Manager, Kāpura

08.2020 - 03.2021, Wellington NZ

- Independently managed bar operations and staff scheduling.
- Implemented inventory control measures and utilized technology to improve sales and profitability.

#### Junior Accounts Payable, Kāpura

11.2019 - 08.2020, Wellington NZ

- Managed accounts payable processes, ensuring on-time invoice processing and financial accuracy.
- Contributed to process improvements that reduced errors and increased efficiency.

#### **Duty Manager**, Fortune Favours

01.2019 - 03.2020, Wellington NZ

#### Cashier, Toyota New Zealand Limited

11.2015 - 11.2018, Palmerston North NZ

#### Administrative Assistant, Tachão de Ubatuba

11.2013 - 05.2015, Ubatuba BR

#### General Production Assistant, Tachão de Ubatuba

03.2013 - 10.2013, Ubatuba BR

# **Education & Training**

#### Ironhack, Full-Stack Web Development

11.2022 - 02.2023, Amsterdam NL

## ECAP, German Course

04.2023 - 07.2023, Rheinfelden CH

#### BCNLip, Spanish Course

04.2021 - 04.2022, Barcelona ES

# Victoria University of Wellington, Bachelor in Information Systems

01.2019 - 11.2020, Wellington NZ

## Language

Portuguese, Native

English, Proficient, C2 (EF SET) Spanish, Advanced, B2 (BCNLip) German, Intermediate, A2 (ECAP)

# IT Knowledge

- Front-end Technologies: HTML, CSS, JavaScript, React, TypeScript
- Back-end Technologies: NodeJS, ExpressJS, MongoDB, Axios
- Version Control: Git, GitHub
- SAP

#### Reference